17. SUBMITTERS AND IDENTIFICATION OF ISSUES

This chapter describes the process used to respond to all issues presented in submissions on the Arrow Surat Gas Project Environmental Impact Statement (EIS). The chapter also describes the approach Arrow has taken in responding to these issues in this supplementary report to the EIS (SREIS).

17.1 Categorising Submissions

A comprehensive review of submissions was undertaken to identify the specific issues raised. Submissions were generally made in two forms - either a letter format, or a tabular submission format which was most commonly used by government departments, agencies and the chief executive of the Department of Environment and Heritage Protection (EHP). The review process involved consideration of the 167 submissions (received from 167 submitters) to define individual issues which were then recorded and assigned an issue number. In total, approximately 8,000 issues were identified from the submissions received.

Once issues were identified, they were categorised according to the structure of the Arrow Surat Gas Project EIS, irrespective of the original submission author. The exceptions to this include the submissions from the Department of Environment and Resource Management (DERM)(now EHP) and the Commonwealth Department of Sustainability, Environment, Water, Population and Communities (SEWPaC), which are set out in Chapter 20, Response to DERM Submission and Chapter 21, Response to SEWPaC Submission, respectively.

Due to the volume of issues, once categorised, issues underwent a consolidation process. This involved grouping issues together which were identical, reflective of the same key issue, or were able to be answered with the same response. The consolidation process reduced the approximately 8,000 issues to approximately 2,200 consolidated issues. A guide, which cross-references each submitter to the consolidated issues of relevance to them, is contained in Chapter 18, Submitter-Issue Register.

Arrow has provided a response to each of the 2,000 consolidated issues in Chapter 19, Submission Responses. Where possible, submitters' phrasing was retained to enable submitters to recognise their issue along with Arrow's response. Where multiple submissions raised a similar issue, the consolidated issue was worded to capture the range of different submitter's comments on the topic.

17.2 List of Submitters

Table 17.1 provides a register of all submissions made on the EIS and assigns unique numbers to each submission. The submission numbers were assigned in order based on the date they were received by Arrow, i.e., SUR-S001 was the first submission received, and SUR-S167 was the final submission received. The register provides a record of which issues were raised by whom, i.e., a government department, agency, private company or individual submitter. Individual submitters may request their identifying submitter number from EHP.

SUR-S001 to S118 Individual Submitters SUR-S119 Department of Employment, Economic Development and Innovation SUR-S120 Goondiwindi Regional Council SUR-S121 Department of Community Safety (includes Queensland Fire and Rescue Service and Queensland Ambulance Service) SUR-S122 Department of Aboriginal and Torres Strait Islander and Multicultural Affairs SUR-S123 Department of Agriculture, Fisheries and Forestry SUR-S124 The Greens Queensland SUR-S125 Queensland Treasury SUR-S126 Department of Education, Training and the Arts SUR-S127 Department of Education, Training and the Arts SUR-S128 Department of Communities, Child Safety and Disability Services SUR-S131 Department of Communities, Child Safety and Disability Services SUR-S132 Department of Transport and Haritage Protection; Natural Resources and Mines; National Parks, Recreation, Sport and Racing; and Science, Information Technology, Innovation and the Arts SUR-S133 Queensland Health SUR-S134 Toowoomba Regional Council SUR-S135 Department of Transport and Main Roads submission SUR-S136 Queensland Police SUR-S138 Friends of the Earth B	Submission No.	Submitter
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SUR-S151 to 153 Individual Submitters SUR-S154 Cotton Australia SUR-S155 Brookstead State School	SUR-S149	Cotton Seed Distributors
SUR-S154 Cotton Australia SUR-S155 Brookstead State School	SUR-S150	Queensland Murray-Darling Committee Inc.
SUR-S155 Brookstead State School	SUR-S151 to 153	Individual Submitters
	SUR-S154	Cotton Australia
SUR-S156 Individual Submitter	SUR-S155	Brookstead State School
	SUR-S156	Individual Submitter

Table 17.1 Submitters to the EIS

Submission No.	Submitter
SUR-S157	The Hall Group
SUR-S158	Gold Coast and Hinterland Environment Council Assn Inc. (Gecko)
SUR-S159	Condamine Alliance
SUR-S160	Individual Submitter
SUR-S161	Millmerran Commerce and Progress Inc.
SUR-S162	Jimbour Action Group
SUR-S163	Queensland Conservation
SUR-S164 to S167	Individual Submitters

Table 17.1 Submitters to the EIS (cont'd)

17.3 Explanation of Responses

Consolidated issues responses are provided in Chapter 19, Submission Responses and have been addressed in one of four ways:

- If the issue was a statement rather than a specific question or query (and which Arrow has noted), the response was 'noted'.
- Issues which were raised by a submitter where the information requested was previously addressed in the EIS, the appropriate section in the EIS is referenced along with a brief summary of the findings.
- For issues which have been addressed by Arrow subsequent to the publication of the EIS, the response provides reference to the appropriate section in Part A of the SREIS.
- Issues which required a response in conjunction with a cross reference to the EIS or SREIS have been incorporated into the comments column within the issues register and referenced to the appropriate section of either or both reports. In some cases, responses required additional studies or a detailed response either from Arrow or a technical specialist.

Supplementary Report to the Surat Gas Project EIS Surat Gas Project